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April 28, 2021

Sunlight Care LLC
505 S. Lenola Rd, Suite III
Moorestown, NJ 08057

VIA ELECTRONIC MAIL

Attn: Vance Propati
Re: Luz [REDACTED] and Sandy [REDACTED]

Dear Vance

Your Caregiver, Michele [REDACTED], took care of my Wife until very recently. Unfortunately, my Wife's condition deteriorated to the point where hospitalization was necessary. She's been diagnosed with a progressive neurocognitive dementia so advanced that she must be transferred to a nursing home. She may never come home.

Michele's care and caring made the last year, maybe our last year together, possible. However, as much of an Angel as Michele has been, she was a part of a Team including your above-referenced Colleagues without whom it wouldn't have happened.

Luz is like a combination of air traffic controller and psychiatrist, juggling multiple schedules and personalities, many of whom are contacting her while under stress and likely demanding last-minute accommodations and scheduling changes. I could not do for five minutes what she does all day.

Sandy's a consummate professional, making sure it all makes sense. Every time we conferred, she was fully prepared, fully familiar with the history of Deb's case, and fully aware of what must be done. She was always kind, accommodating and flexible when appropriate, and candid when necessary.

Sunlight Care has a perfect ambassadors in Michele, Luz, and Sandy. You are welcome to add me to your list of those Clients eager to be a glowing reference for your Company, and that is because you had the wisdom to hire and have the wisdom to keep them.

I would be pleased to expand upon the sentiments expressed in this letter if that would be helpful in any way

Respectfully,

Rob [REDACTED]